

# **Quality Policy, Food Safety and Environment**

## **General objectives**

Customer satisfaction Food security Company consolidation Environment Social responsability

#### **Customers satisfaction**

**Quality** – this is the goal. We want to provide customers with a unique opportunity to buy a product distinguished by high quality, produced by own means and through own production of raw material, controlling all processes from production of olive to the obtaining the extra virgin olive oil. We are also concerned about having an attitude that meets the expectations of our customers in all the commitments made.

## **Food security**

**Guarantee** – through the food safety management system, we can guarantee to consumers of our products, all the processes are strictly controlled, which allows us to set aside any food safety risk and thus obtain a full quality assurance of our oilve oils. Compliance with all applicable legislation is also a concern.

## **Company Consolidation**

**Solidity** – At Innoliva we intend to maintain a solid structure based on a respect for employees, their safety and well-being, counting with participation of all and continuously endeavor to promote a continuous growth of the company sustained;

#### **Environment**

**Protection of the environment and pollution prevention** – We know that our activity depends on the environment and therefore, to ensure continuity, we work every day to ensure greater efficiency in resource management in order to reduce environmental impacts, we seek to ensure compliance with compliance obligations. In this sense, we guarantee the success of this effort, producing 100% of our oil according to the Integrated or Biological Production Mode.

Aware of the scarcity of resources, particularly in the region we are involved in, we are even more committed to monitoring the use of water, energy and the evolution of soil characteristics. Knowing the importance of communicating all this to interested parties, we try to certify our practices and results through external entities, taking every opportunity to improve ourselves and the environment.

# Social responsability

**Development** – Being in the middle of the countryside, we are aware of the importance of our project for a sustainable development of the region, employing local human resources and working directly or indirectly with suppliers of the region. At the national level we also make our contribution, mainly by exporting a large part of our production.

Jorge Pena

CEO